

त्रिमूर्ती शिक्षण संस्थेचे  
श्रीमती विमलबाई उत्तमराव पाटील कला  
व कॅ.डॉ.भास्कर सदाशिव देसले विज्ञान  
महाविद्यालय, साक्री जि.धुळे ४२४३०४



Trimurti Shikshan Sanstha, Sakri  
Smt. Vimalbai Uttamrao Patil Arts  
& Late Dr. Bhaskar Sadashiv Desale  
Science College, Sakri Dist. Dhule 424304

नेक प्रमाणित

PRINCIPAL

Dr. P. S. Sonawane

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Ref. TSS / / 202

Date : / / 202

## Grievance Redressal Committee

### Introduction:

The college has constituted the grievance redressal committee in the year 2019-20. The following institutions are framed to redress everyone's and complaints of the students. Students are encouraged to use a suggestion box or they may approach the members of the college to lodge their grievance and suggestions if any. The constituent committee will empower the students to discuss their problems without any resistance and create a healthy relationship between college authority and students.

### Objectives:

1. To maintain cordial relationships among students and students - teacher.
2. To set up an efficient and responsive mechanism to address the students grievances in order to have a pleasant and harmonious educational atmosphere in the college campus.
3. Encouraging the students to express their grievances problems freely and frankly without any fear of being victimized.
4. To make staff members of the college approachable answerable and polite in dealing with the students.
5. To inform students to respect the right and dignity of fellow students and train maximum restraint and tolerance whenever any occasion of rift arises.
6. To provide effective solution to the students grievance within on prejudiced and non-discriminatory approach.
7. Directing on personal matters to be open minded to the students and not behave in a vindictive active manner towards any of them for any reason.



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### Functions of Committee:-

1. The role of the committee is to look into the grievances lodged by any student and just its merits.
2. Complaints will be considered from Play any committee with acts upon those complaints which have been registered with the appropriate documents.
3. Students with genuine grievance can approach the committee in person or in consultation with the class in charge.
4. In case the student is tenth to approach personally he/she may be dropped in writing at the letter box /suggestion box of the grievance sale at the administrative block.
5. Grievance Committee gives a report to authority about the cases attended to and the number of pending cases if any which requires intervention of higher authority.
6. Committee will make sure that the grievance has been correctly addressed in a specified time limit provided by the committee.



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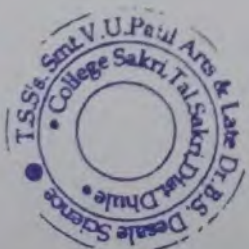
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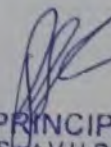
### Composition of grievance redressal committee:

The principal constitutes the composition of the grievance redressal Committee and its tenures are five year.

The committee members are as follow:

Sr.No.	Name	Structure
1	Prin.Dr.P.S.Sonawane	Principal
2	Prof.Dr.S.S.Borse	Coordinator
3	Prof.Dr.V.K.Desale	Secretary
4	Prof.Dr.J.Z.Salunkhe	IQAC Coordinator.
5	Prof.A.P.Nandre	Member
6	Prof.Dr.K.D.Ahire	Member
7	Prof.G.J.Pawara	Member.



  
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## Grievance Redressal Committee

Meeting Notice

Date: 15/07/2019

Grievance Redressal committee members are hereby informed that the meeting is scheduled on 20/07/2019 at 11.00 a.m. at the Staff room of the college to discuss the following agenda committee members are requested to remain present at given time.

### Agenda:

1. Grievance related to examinations
2. Miscellaneous.



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Date : 20 / 7 / 2029

### Attendance

The Following Members were present for the Meeting.

Sr.No	Name	Structure	Signature
1	Prin.Dr.P.S.Sonawane	Principal	
2	Prof.Dr.S.S.Borse	Coordinator	
3	Prof.Dr.V.K.Desale	Secretary	
4	Prof.Dr.J.Z.Salunkhe	IQAC Coordinator.	
5	Prof.A.P.Nandre	Member	
6	Prof.Dr.K.D.Ahire	Member	
7	Prof.G.J.Pawara	Member.	



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Principal  
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Ref. TSS / / 2018

Date : 20/07/2018

## Proceedings of the grievance redressal committee meeting held on 20/07/18

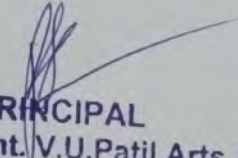
### 1. Action taken report.

- a) Name of the student had been corrected.
- b) Corrected examination hall ticket has been issued.

### 2. Grievance regarding examination.

- a) Students reported the discrepancy in date of birth living certificate.
- b) Student reported the incorrect name in the examination hall ticket.
- c) A lot of students complain regarding online examination problems such as face recognition. Login issue, final answer submission issue, timing issues etc.



  
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